Thank you for purchasing External Optical Drive from archgon. Please read following instructions carefully and note all precautions.

**BEFORE USE**

Please confirm the drive type in your hand. It can be identified by the retail package.

<table>
<thead>
<tr>
<th></th>
<th>CD</th>
<th>DVD</th>
<th>Blu-ray</th>
<th>UHD 4K BD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Read</td>
<td>Write</td>
<td>Read</td>
<td>Write</td>
</tr>
<tr>
<td>DVD Burner</td>
<td>✔</td>
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<tr>
<td>Blu-ray Combo</td>
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<tr>
<td>Blu-ray Burner</td>
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<tr>
<td>UHD Blu-ray Drive</td>
<td>✔</td>
<td>✔</td>
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</tbody>
</table>

**Note**: The device is compatible with both PC & Mac OS.
Install authorized Blu-ray software is required before reading or writing a BD media.
Install authorized UHD Blu-ray software is required before reading UHD BD media.

For **Mac users**
1. Please purchase or download appropriate Blu-ray playback software or UHD Blu-ray playback software for Mac OS.
2. The external drive will be not detected if without inserting a disk.
3. Eject button function may be not work under Mac OS. Please click the eject icon from playback.

**SYSTEM REQUIREMENT**

Windows XP, Vista, 7, 8 or later  
Mac OS 10.x or later  
Linux 2.4.1.0 or later

**INSTALLATION**

1. Power on the PC/Laptop.
2. Plug the USB B type connector into the USB port on the drive.
3. Connect the USB Type-A connector(s) to USB port(s) on the PC/Laptop.  
   (If the PC/Laptop only contains Type c port(s), please use Type A to C adapter.)
4. Once properly connected, the new drive will appear under “My Computer”. The device is ready to use without installing any drivers.

**Note**: Connect the thicker cable to PC/Laptop as the primary power. In case of power shortage, the thinner one is required to connect to computer as secondary power as well.
Troubleshooting

External Optical Drive

Drive not recognized.
1. Make sure the USB Y-cable and connectors are not damaged and firmly connected at all three ends.
2. Insert a DVD or CD to allow your PC/MAC to mount a disc.
3. Avoid connecting the drive through a USB hub (for power insufficient consideration).

Cannot open the tray (To tray loading models)
1. Wait until the software activity is finished; or stop the software activity and then press eject.
2. Turn off power to the drive, and then insert a small stick or paper clip into the emergency eject hole to eject the tray.

Cannot read a previous session of a CD-RW disc that has been written to at least twice.
1. Make sure you properly select “import previous sessions” when writing new data to the disc.
2. Always use high-quality media. Always handle discs with care and keep them clean. Deep scratches, fingerprints or other contaminants on the disc’s surface can make it unreadable.
3. Remove the disc from the tray and reinsert it label side up.

Cannot play UHD BD / BD movies (To Blu-ray and UHD Blu-ray models)
1. Install authorized BD or UHD BD playback software
2. Use Ultra HD Blu-ray Advisor Overview to verify if your system meets the minimum requirements for UHD BD and BD movie playback
   http://www.cyberlink.com/stat/bd-support/enu/index.jsp
3. Visit the website of your graphics card manufacturer to confirm both your graphics card and driver are HDCP compliant. Download and install the latest graphics card driver.
4. Visit your monitor manufacturer to confirm your monitor is HDCP compliant.

Cannot write to disc
1. Use the authorized software.
2. Contact the software supplier (or check the appropriate website) to ensure that the software supports your file format.
3. Reinsert the disc label side up.
4. Ensure that the capacity of the write data is available on disc. (Required capacity may vary according to write method.)
5. Make sure the USB Y-cable and connectors are not damaged and firmly connected at all three ends.

Writing errors occur
1. Always use high-quality media. Always handle discs with care and keep them clean. Deep scratches, fingerprints or other contaminants on the disc’s surface can make it unreadable.
2. Ensure that the capacity of the write data is available on disc. (Required capacity may vary according to write method.)
**Precautions**

Do not let your device get wet. Do not leave it in a damp condition, high humidity or direct sunlight.

Do not attempt to disassemble or repair the unit if you are not qualified to do so. Avoid opening the drive; it may result to exposure to laser radiation.

Do not place your device near strong magnetic fields, such as television or radios. This could affect the performance of the drive.

Do not place this device on an unstable surface where it might drop.

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**Limited Warranty**

The product is covered by limited warranty for a period of one year from the date of original purchase. The limited warranty does not cover upon occurrence of the following events:

- Damages from misuse, accident or any man-caused damages
- The disassembly or the re-equipping causes the damage arbitrarily.
- Improper maintenance, leading to product failure or damage.
- Unsuitable physical or operating environment beyond product specification, leading to product failure or damage.

* For further questions, please write an e-mail to support@archgon.com

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[Links and logos]

www.archgon.com

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